

Carlton B

June 26th, 2018

We have trusted our car and truck care to Jacqui and Shelley at JayBees Auto Services for over 18 years. They are a superb garage and offer fair and honest service as well as being terrific people! We have found that they strive to do the work needed with in as inexpensive way possible for us that puts safety first.

Finding a good garage is one of life's big issues and we are so pleased to have had JayBees recommended to us by a friend those many years ago and will continue to enjoy their care as long as we are in Tucson. Both of our sons have learned this valuable lesson and have become loyal customers also.

Ken

January 31st, 2018

Very happy. Came in for oil change. They checked over the whole vehicle for me and found a couple of minor repairs needed so I had them do a couple of them, and will return for the others in the near future as my personal budget for the next month will allow.

My second visit to them. Last fall they repaired a faulty engine control computer for me, but this was a difficult undertaking because Chrysler-Fiat (Dodge Owners) don't make that computer anymore. They found a company back east that re-manufactures old out-of-production car computers and got the job done.

Patty D

December 11th, 2017

My car wouldn't start and had to be towed to JayBees. I feared it was something like an alternator or battery problem but was surprised to learn it was a defective key. The courteous and knowledgeable staff always make me feel I am in good hands. Everyone I have referred to JayBees has thanked me. Wow, 30 years in the business. That says a lot.

Michele J

December 11th, 2017

Jackie and Shelly are such experts with car service and I trust them completely. They have proven to go above and beyond to explain their findings about the work needed and did not need for my car. I am so appreciative of all of their time and effort to explain and assess everything for me. They are honest, do quality work, and are reliable – what more do you need?

Amy C

December 8th, 2017

I love JayBee's! The staff is so friendly and honest. I always feel comfortable spending money on the repairs that they recommend, because I know that they have my best interest in mind.

We had quite a few repairs this visit and Shelly went through every single thing with me to make sure that I knew what I was paying for.

I am super happy with the work. Thank you!

Terry

October 16th, 2017

Very thorough and honest place . Will be the place we are going to in Tucson for any problems with our cars from now on. Thank you Shelly and Jackie . Sincerely – Terry and Thomas

Patrice P

July 26th, 2017

Routine oil change and recommended maintenance items. Friendly and knowledgeable staff and technicians. To be in business 30+ years means they are doing things RIGHT.

Everyone I have referred to Jaybees has thanked me.

J L

July 12th, 2017

Replaced the broken driver's inside door handle, plus had an oil change/service & vehicle inspection/evaluation. Have gone to JAYBEE's for years. Excellent service. Ultra-competent. Super honest. Really good people to do business with!

Judith S

July 10th, 2017

The personnel and mechanics at JayBees are very efficient and work in a timely manner. I was able to get an oil change and have the car travel ready within a matter of hours. The office staff always gives you a time frame of the appointment so that you can plan your day accordingly. The mechanics are very thorough check all the little details to make the car road worthy. If they find a detail that needs extra work, they immediately contact you to let you know and have you give them the okay. I appreciate this extra effort.

Cindy F

July 3rd, 2017

Jay and Bee's is always friendly, courteous and they do an excellent job. I've been going to them for 25 years and I don't trust anyone else.

Anita R

June 27th, 2017

Jackie and Shelly and all the people here are awesome... I'd never go anywhere else....

Nancy B

May 6th, 2017

We were recommended to JayBee's by some friends, and we were not disappointed. Our T100 has 406,696 miles on it, but it has not required much service over the years. We took the truck to JayBee's for A/C repair. Not only did they expertly repair the problem but also they gave the vehicle an overall service inspection at no extra charge. Their mechanics gave us several recommendations for future service needs, but no one pressured us into having things fixed right then and there. No one tried to talk us into repairs that were not urgent. We will definitely take our vehicles back to JayBee's for maintenance and repairs. The staff are very friendly and professional, and the repairs were completed in a timely manner. The cost was also very fair.

Bill g

February 8th, 2017

By taking the wife Murano to JayBees instead of the dealer we saved well over a \$1000.00 dollars in parts. They fixed the electric system and also got the electric morrow to work which we had been quoted almost a thousand dollars parts and labor. Plus the fix on the electric system that had caused the car not to start saved us another several hundred. Plus they treated my wife like a person instead of like dumbie and marketing her call and ask her husband. They explained and showed her what was needed and done.

Todd M

November 16th, 2016

Fast, friendly, and professional service. Busy garage, but were able to take car in for oil change and check engine light diagnosis with no appointment or waiting. They quickly performed a full service oil change, competently diagnosed and resolved a check engine light issue, identified a valve cover gasket leak, and inspected vehicle for recommended future maintenance actions. The oil change was a little more expensive then what you would pay at a cut rate shop, but the attention to detail they take in lubricating the chassis/rubber components, airing up tires, topping fluids, and fully inspecting the vehicle for any other potential issues certainly makes the cost worthwhile. For the check engine light issue, they took the time to fully explain in detail the steps they took to diagnose, troubleshoot and resolve the issue (not just clear the trouble code and call it "fixed"). The staff was very friendly, patient and a pleasure to do business with. They will definitely get my business in the future.

Nick T

November 9th, 2016

Truck would crank, but not fire up. Carried vehicle to Jay Bee's Auto Services. They immediately discovered the Oxygen sensor had a coronary or something and wouldn't do its job. Jay Bee's Auto Services correctly diagnosed the problem and repaired the problem in a couple of hours. Job done.

Nick T

November 9th, 2016

Truck would crank, but not start. Had vehicle carried to Jay Bee's Auto Services. They discovered that packrats found the need to build their nest on top of my gas tank. What did they do to relieve boredom? How 'bout they nibbled at my fuel sensor and pump electrical wires. Jay Bee's Auto Services found and correctly remedied the problem in a day.

Krista P

November 3rd, 2016

I have been going to Jaybee's since my very first vehicle 10 years ago. They always have a friendly smile and an inviting environment. I wouldn't trust my cars to anyone else. This past service was just a routine oil change but they always check the vehicle for other fluid levels and needed replacements. I absolutely recommend Jaybee's to all my family and friends.

Gary T

August 7th, 2016

These guys are the best! They will tell you straight and give you a break if possible. Highly recommended!

Barbara S

August 2nd, 2016

I've been going here for years, with a variety of vehicles and have always been treated well. They always explain all jobs to my satisfaction and never talk down to me! Love that they have a pickup/drop-off service if i have to leave my car there for any length of time. As others have mentioned, they have helped with phone suggestions before requesting that I bring the car in. I have never been unhappy with any repairs they made. I'll be back.

margaret m

July 19th, 2016

Good service and nice competent people.

Deborah M

July 8th, 2016

I really appreciate how I can trust them to do good work and only work that is needed. It really helps too that they provide a ride when needed so I don't lose more time waiting.

Laura V

May 3rd, 2016

I took my car to Jay Bee's for the first time because I have heard from people that it's a great place with very trustworthy mechanics. I'm happy with the work they did and they had great customer service so I'll go there again.

Diane B

April 25th, 2016

I have been taking my vehicle to Jaybee's for over 15 years. They have never failed to give me quality service for a fair price. I would recommend them to anyone.

Amy T

April 14th, 2016

Jay Bees does a wonderful job taking care of all of my vehicles. They are always timely and thorough and I feel like they take my safety and vehicle health into considerations. They take the time to explain repairs to me and work with our financial constraints to do the right work at the right time.

Katrina V

April 12th, 2016

I wouldn't take my car anywhere else, they are very trust worthy and friendly. They are always looking out for their customers and go out of their way to provide awesome guest service.

Cassandra M

April 8th, 2016

Great costumer service, I received my vehicle back in a timely manner.

Shannon B

April 5th, 2016

Simply put, the JayBees team is singularly the best group of auto service professionals in Tucson. They were recommended by a friend nearly 10 years ago and the quality of their service is as good now, perhaps even better, than it was then. If you are looking for a trustworthy group of folks who will provide excellent service at affordable rates and genuinely care about you as a customer, then please, please choose JayBees!!!

Amy L

April 5th, 2016

JayBee's Auto Service is terrific. Not only do they do a great job on any necessary repair, they're honest and trustworthy. If a repair doesn't need to be made, they'll tell you.

Case in point, I called yesterday to schedule an appointment because the check engine light had come on. The man who answered the phone suggested I try a couple of things first, and if that didn't work, to go ahead and bring the car in on Thursday. Lo and behold, the phone fix worked!

That's the kind of trustworthy service that keeps us going back to JayBee's for all our auto repairs, which we've been doing for years and years. Could they have charged me for a repair I didn't need? Certainly, and I would never have known differently. But that's not the kind of business they run. You just can't go wrong using JayBee's.

Jay H

March 30th, 2016

Wonderful, efficient, really know their stuff, Honest, tell me of upcoming repairs so I have time to plan for them, give GREAT service.

Cheryl C

March 24th, 2016

My car was making a horrible buzzing/humming noise. I took it to JayBee's and they were able to diagnose and repair the problem quickly. In addition to quick quality repairs, they always provide me with a prioritized list of issues that may develop. To top it off, they are always friendly, happy people.

Stuart M

March 24th, 2016

I've been going here a long time. Excellent work, no surprises. Always call me with estimates and let ME decide what I want done. Very polite. Work is done well, quickly. Would recommend them very highly.

Jerry L

March 18th, 2016

Although the problem was not fixed, it was isolated & explained very well on the next steps toward being remedied & the cost accordingly.

Heather

March 15th, 2016

I've been taking our vehicles to Jay Bee's for about seven years. I have never encountered a shop where employees work harder or are more honest and friendly. They always explain in detail what issues the vehicle has, and are good about relaying the urgency of a needed repair, or advising if the work can wait. I have recommended them to friends who ultimately were also happy with the service at Jay Bee's.

natalie w

March 10th, 2016

Professional and friendly service. Reliable quotes and time estimates. Quality work.

Robin S

March 10th, 2016

I've been a customer for 15 years. Jacqui and Shelly have created a great team and working environment. Where else can you pet a cat and get your haircut in the same office as your car mechanic? Shelly really takes the time to talk to me about my car. They have always been clear and honest without patronizing me about my lack of experience with engine terminology. I highly recommend their services.

Andrew G

March 9th, 2016

I recently started using JayBee's after I was unhappy with the work of another mechanic in town. So far they have worked on my vehicle several times and I have been completely satisfied every time. They do good affordable work in a very timely manner and the price is never above what is quoted (it's often below). I would recommend JayBee's to anyone in the Tucson area looking for an excellent auto service team.

Julia S

March 9th, 2016

Jay Bee's was very thorough and communicative, explaining all the immediate maintenance my truck needed, and what I could put off for a while. Nice to have such honest and thoughtful mechanics!

Roger L

March 6th, 2016

Jay Bees is my Go To shop for personal vehicle and work truck repairs. They diagnosed and corrected the problem with my service truck. At the same time, they repaired the A/C and did other routine maintenance.

It was done on time, as promised.

Friendly, Professional and Honest.

I will be back!

Judith S

March 3rd, 2016

I have been going to JayBee's Auto Service for several years. I really appreciate the staff in the office who keep me posted on any repairs that I need. I also appreciate the mechanics who take the time to make sure my car is in top shape especially when I have to travel. They do a fantastic job every time I have brought my car into the shop. They also have taken the time to check things out because something does not feel right to me. They often keep me posted when I need a repair done and then give me a time frame that I can continue driving until I can make arrangements to leave the car at the shop. These are little things that being a woman and not very car savvy, I really appreciate. They are topnotch in my book.

Marina G

March 3rd, 2016

I have been going to Jaybee's for over 15 years now. First, with my Kia Sephia and now, with my 2003 Ford Focus ZX3. Before deciding to buy my current car, used, I first took it to Jaybee's for a thorough evaluation. Since then, they have provided great repair and maintenance for it, just as they did for the Kia. Over the years, no matter the car or the situation, Jaybee's has always provided me with excellent, thorough, and thoughtful service for my car. The communication is professional and friendly. They are happy to take the time to provide an explanation of what is going on with your car and what is needed to repair it. I am someone whose expertise is limited to adding a little oil once in a while, so I want a car mechanic I can trust, with mad skills! Jaybee's never disappoints. With their service, my old car runs in top condition and I never have to worry about who I'm dealing with. Look no further for a trust-worthy shop with excellent service. I wouldn't think of going elsewhere.

Curt B

March 2nd, 2016

JayBee's is amazing! The door light switch on my Jeep wore out causing the dome lights to flicker. It was like driving in a lightning storm at night Inside the vehicle. Not only did they diagnose my problem from my description, they quickly got the part, replaced it and had me on the way for a great price. I can't say enough good thing about them. They also have the coolest cat on site.

Ashley C

March 2nd, 2016

Service was good and done in a timely matter. My truck is ready for a road trip and I feel confident in the job that was done. Would definitely return to JayBees to have other work done on my truck.

James D

November 11th, 2015

This was my second visit and I continue to be caught off guard by the refreshing professionalism and helpful nature of all employees. They know their stuff! What a welcome discovery!

Russ T

October 23rd, 2015

Impressed with how well our Jeep runs after taking it in for service. We weren't sure what was wrong, but Jay Bee's diagnosed it and provided options for repairs. Thorough work and we are going to become a regular here.

Terri D

October 22nd, 2015

Highly-experienced and extremely knowledgeable staff and mechanics. Took time to thoroughly check out vehicle (needed some serious repairs) and recommended course of action including identifying what they thought were necessary fixes and those that were suggested, but not necessary at the time. Very reasonable price for services and cost was less than estimate. Car running great, now. Very good communication and really nice staff. Even showed us all of the worn/broken parts that were replaced. Overall a great car repair experience and will definitely go back – as well as recommend these folks to anyone.

Lauren H

October 1st, 2015

Jay Bee's is the only place I will ever take my car, they are the absolute best! Specifically, in July I had a check engine light on that would not allow me to pass emissions, and after I could not troubleshoot the problem myself I took it to their shop. The staff are so friendly and considerate, and really listened to and noted the work that I had already done to my car. They were diligent in locating the problem and I had my car back in 2 days, then passed emissions beautifully. The best part about their service is I received an extremely detailed summary of all testing and troubleshooting they had done throughout the process (literally, almost an entire page of notes!)—as someone who works on my own car when I can, this is a substantial courtesy as I can use it for reference when future issues arise with my vehicle. When all was fixed, the cost was substantially lower than the original cost projection—I immensely appreciate that they did not take advantage by adding unnecessary parts or labor to the final cost (and I have to say, this is the first time in my life a mechanic has called me to tell me that the cost was actually going to be much lower than potentially expected!).

After years of bouncing back and forth between untrustworthy mechanics, I am elated to have found Jay Bee's. They have worked on my car three times now, and every time has been an absolutely positive experience. I cannot give them enough praise for their work, and even beyond that for their stellar customer service skills. I would recommend Jay Bee's to anyone, and do so every chance I get.

Laurie L

September 14th, 2015

I was referred to JayBee's by a co-worker and now our whole family relies on them for all of our repairs. Their knowledge is extensive and they care about their customers. After completing the work you go in for they also give you a list of pending things to consider for future, which I find very valuable. They make sure you have all the facts for everything they propose to do and advise whether or not it's something that can wait or should be addressed more quickly. I love that they are BBB member and am so glad I was referred to them. I would recommend them to anyone looking for a trustworthy mechanic.

Eugene B

August 26th, 2015

I have known Jacquie longer than either of us would care to admit and I have always relied on Jaybees for all my vehicles. My '93 Ford Van has been at Jaybees a few times and the team at the shop has always done a thorough, bang-up job of getting me back on the road as quickly as possible. I totally trust Jaybee's. Jacquie, Shelley, and Doug are top notch about giving thorough and fair estimates of work to be performed and explaining why, if there were any questions. I have and do highly recommend them to anyone who needs work done on their vehicle, from a "used car" review/check to a tranny rebuild. Thank you for all you do and you should be getting "Best of Tucson" EVERY year!

Eugene

Kathy S

August 21st, 2015

I highly recommend this shop! We drove from Ohio to visit my daughter & developed a major gas leak. Called Wednesday & they got us in Thursday. We had to be back in Ohio Monday evening & the repair ended up to be pretty extensive with hard to find parts. Shelly & the staff went above & beyond to get it done for us by Friday! We are happy campers!

Georgine S

August 20th, 2015

JayBee's rocks! A co-worker recommended them to me 15 years ago and I've been taking my car there ever since. They have the best customer service and techs – HONEST, professional, knowledgeable, and thorough. They won't try to sell you repairs your car doesn't need, and they won't be condescending if you are a woman. I have never left JayBee's feeling like I had been swindled. In fact, I often leave with a smile on my face because they are a pretty funny bunch. Great service!

Norma R

August 19th, 2015

Great Service! The professional staff at JayBees is truly one-of-a-kind; knowledgeable, efficient and honest. They explain the proposed work, estimate costs, and give car owners realistic, safety-related information about the work. I trust their integrity and technical knowledge. They have been keeping my 1992 "toy" truck in top condition for most of its 225,000+ miles. Great shop!

Kristin T

August 14th, 2015

I trust Jaybee's to give me straight information on what my truck truly needs and what can wait for future service appointments. I've been doing business with them for 8 years even though I have to drive about 20 miles across town. When you find a good, honest, friendly and helpful mechanic, stick with 'em and spread the word!

Patrice P

August 11th, 2015

I took the car that I was considering buying to their shop for an opinion of the condition and potential problems to look for and/or expect in the future. I was appreciative of the thorough inspection and condition of the vehicle. This information helped me in negotiating the price I paid for the car and I feel good about the way things turned out and have already taken my new car to their shop for service. I trust their knowledge and honesty. I have referred them to a neighbor who is now their customer too.

KATHLEEN C

July 26th, 2015

I have been going to Jaybees since the mid 80's and have always found them to be concerned, honest and hard working. Yes they do cost more than having some neighbor try to fix your car- you always have that option. This particular visit involved our Canyon truck that suddenly stopped running correctly. As always with this truck it is a search mission to determine the problem. We did have a check engine light as a clue. Turned out to be a wire that had broken/frayed near the MAP sensor. Problem was fixed in a timely fashion and as always we are completely satisfied...just wish they had better parking! KC

karyn z

March 9th, 2015

Jaybee's is always courteous and efficient. They almost treat your car like a person. Other repair places and (god forbid) service places at the Honda dealers treat you like a number. Ugh. Give me independent and a small business any day that is honest. Jaybee's was recommended to me by a friend and it was recommended to her by another friend. You can't beat that.

Brenda K

February 20th, 2015

Great service, never better an absolute "5". Found a new car doc!!

Brad G

February 16th, 2015

Pleasant, honest, skilled, and done when they say they will be. I have total confidence in these folks.

Elysia H

January 30th, 2015

I am so impressed with their knowledge, their work ethic and their customer service! I would recommend them to anyone with a vehicle. As a woman it is difficult to find a place that listens to my needs and is respectful when I ask questions. These mechanics are so professional!

Steve R

November 5th, 2014

I've been taking my vehicles to this shop for over 10 years. They are honest as the day is long and I've never had a problem with any repairs they've performed. They will tell you honestly what works needs to be done on your vehicle and what does NOT need to be done. Parts and labor fees are usual and reasonable. There is also courtesy shuttle.

Annie S

June 23rd, 2014

MIRACLE WORKERS!!! 2 other garages could not fix the cause of my CHECK ENGINE LIGHT. After repeated attempts with my regular mechanic, he gave up. I needed it fixed to pass emissions and was beside myself with anxiety. From the first phone call to pick up of the REPAIRED vehicle, Jay Bee was incredible. Patient, confident and honest in their assessment and advice. When I picked up the vehicle, Jacqui showed me the damaged part, explained its purpose and what had happened to cause the problem. I have NEVER had such a great experience with Auto Repair. My family will NEVER to anyone else again! I cannot say enough good things. I passed Emissions the next day and the CEL is still off! That hasn't happened since I purchased it almost two years ago! THANK YOU JAY BEE!

Teresa K

December 4th, 2013

I had the pleasure of experiencing Jay Bees today, and I was not disappointed. Jackie is amazing....felt like I have know her forever. Shelly was cheerful and helpful on the phone when I called to make my appointment. Every staff person there treated me like I had been coming to them my whole life. As a female, I'm always skeptical about car repair shops, but Jackie and her staff made me feel like I wasn't being taken advantage of. I WILL be back and would recommend Jay Bees to anyone needing car repair service. I can assure you, you won't regret the decision. Honest shops are hard to come by these days. Kudos to you all!!!

Steve R

September 25th, 2013

This is the auto repair shop of your dreams. They are honest as the day is long. Prices for both parts and services are fair. They will tell you if they discover any other issues with your vehicle but only out of concern for your safety and not to "pad" your bill or talk you into unnecessary work.

I've taken my vehicles there for 10 years, they guarantee their work but I have never had a problem with the work they've done. It gets fixed right the first time. They do not advertise because they don't need to – their fine reputation and word of mouth keeps them busy. They provide courtesy van service.

Shannon B

September 2nd, 2013

The JayBees team is consistently exceptional. From counter to garage, every person at the shop excels at customer service and top notch repair work, with a respect for your wallet and a clear goal of developing a long term automotive relationship. In fact, these folks are so good, I might hold on to my current Subaru forever! If you're taking your car to a different repair shop, switch to JayBees now. I guarantee you won't regret it!

Robert S

August 14th, 2013

My trust and respect are only given to those who earn them. Jay Bees has earned both time and again over the past 12 years. Jacqui, Shelly, and Doug treat me like family. In addition to servicing my several vehicles they also helped me purchase 2 dependable used vehicles and avoid a not so dependable prospective purchase. I live 24 miles away and cannot even imagine how many auto repair facilities I pass on my way to their shop. If you want someone to care for your vehicle with the same tender loving care they afford their own vehicles then look no further. Honesty and integrity with a smile and sometimes a hug (if you don't mind getting a little greasy).

Molly N

April 11th, 2013

Trusworthy. They explain in understandable English what needed repair or maintenance. They bring to attention possible future problems and let me know that I may need to take care of this the next time I am in for maintenance. Excellent service and not overpriced. So glad they're in business.

Valerie G

March 14th, 2013

Shelly was awesome in talking us through the problems with our Cruiser. She explained everything and consolidated labor hours to minimize our cost. We'll definitely be back and recommend JayBees to anyone who needs honest service. Wish they were a AAA shop!

Lisa S

October 4th, 2012

I brought in this clunker owned by a young, single mother in order to assess the amount of repairs it would take to make the vehicle safe as well as to try to squeeze a few more thousand miles out of it. While the vehicle was already "terminal", JayBee's personnel graciously spent time to diagnose all its ailments and made us feel great about kissing it goodbye.

Mario P

September 4th, 2012

I never in my life thought that I would write AMAZING and Auto repair shop in the same sentence, but that is exactly what JayBees deserves! Excellent mechanics, and front desk staff that any business would kill for! Car overheated 50 yards away from the shop they took it right away fixed it tested it out and then called me to pick it up even offered to come and get me!!! Shelly Maynard was just AWESOME from running thru the problems answering multitude of questions etc. she made a really steep bill not even matter and that is huge. Once again thank JayBees and Shelly you truly should be a standard in the field.

Wes S

May 23rd, 2012

AWESOME!!! The staff at JayBees Auto is amazing. I have used them before and have been 110% happy. I went in today for a check engine light issue and as always Jackie and her team of true professionals took care of my issue and had me in and out in no time. I can't think of any place else I would EVER trust to work on my cars. Thank you for your prompt service and wish you the very best. Keep up the GREAT work!

Cindy C

May 11th, 2012

JayBee's Auto Service provided amazing care and service to me and my, new to me, car while I was in Tucson.

I drove from San Francisco to Tucson and the car's check engine light came on and it appeared the front headlamp was out. I was panicked knowing I had to drive back home and was concerned about the costs I might incur if something was really wrong.

When I called, they were busy and had no open appointments however Doug was amazing and really supported me on my concerns about the car. Told me to bring it in and he would take a look. He put my mind at ease and checked that all would be well for my drive back to California and it was!

Doug worked his magic and now I have a happy car.

Although busy, he took the time to ensure the car would be good to gooooo. :) I am thankful.

Looking forward to my next visit to Tucson and knowing that if I have any car concerns or necessary maintenance that I can head straight to JayBees's Auto Service.

Cindy C

San Francisco, California

Melissa H

December 6th, 2011

I cannot say enough good things about this garage! Hard working, going above and beyond any other mechanics I've seen and that's saying a lot as I am the daughter of a mechanic! Very honest and up front. On time and price. Friendly, trust worthy. Great prices and the awesome feeling of knowing you are NOT being ripped off. This is the kind of place you would send your best friend to... which I did!

Kirsten L

September 18th, 2011

Jaybee's is always straightforward and honest so when my car broke down on the highway, I knew I had to have it towed there to get the best service.

Jaybee's called me with an estimate and walked through what needed to be done. They finished the work in the time frame quoted.

The invoice came in at \$50 more than the estimate, but Jaybee's actually took a couple hundred dollars' worth of labor OFF of the bill. The job was more difficult than they thought but they kept the bill close to the estimate, which was much appreciated. I recommend Jaybee's to everyone who wants straightforward, honest work done on their car.

Kate D

July 20th, 2011

I was highly impressed with the work I had done on my Volvo at JayBee's Auto. After assessing my car for a cross-country trip, they presented me with options on how to fix the problems, along with how pressing each issue was. I liked being able to opt out of certain repairs that weren't immediately necessary. Moreover, when I came to pick up my car, the owner herself took about 20 minutes to go over the liquids under the hood with me, and how to check and maintain them. It was clear that she has been doing this for quite some time. Finally, I noticed a drastic improvement in my gas mileage after the repairs were done. It was magical!

Raymond J

June 27th, 2011

We were passing through Tucson on vacation, and needed our AC checked – failed as soon as we entered AZ. JayBee saw us the same morning and had us on our way that same day! Awesome service and counsel!

Paul V

May 25th, 2011

We've been doing business with JayBee's for more than 10 years, if that's not a ringing endorsement for an auto repair service I don't know what is. And my parents were using them before I began using for my auto services. They've always been honest, fair, professional and friendly. I DO recommend them to my family, friends and co-workers.

Norma R

May 18th, 2011

What a great repair facility! Talented, skilled technicians managed by honest, professional owner. I am always treated fairly and receive exceptional service at Jaybee's Auto Service. Absolutely the best in Tucson or Arizona, for that matter!

Michael C

March 29th, 2011

Recently moved here to Tucson from New Hampshire. I required a mechanic as I had drove across the country & had only an oil change before I left. JayBees Auto Services, LLC came highly recommended from a friend here in Tucson. I first went to their website & found it easily navigated & informative. I decided to make an appt. via e-mail & was contacted via phone call in less than 24 hours. When I arrived there, I was greeted by the staff there immediately in a friendly & courteous manor. I had an oxygen sensor replaced, their pricing was very competitive compared to NH. Not too mention the time quoted to me was accurate. While my car was being worked on, Shelly & Jacqui would come out to the waiting rm. & update me on the progress of my repair. They would also explain it to me to some degree, granted I had a hard time following as they were highly knowledgable mechanically vs. my mechanical ineptness...lol Personally, I would recommend JayBees to ANYONE. My car is running GREAT thanx to ALL the staff.

John F

March 28th, 2011

Top notch mechanic staff, friendly office crew... They always deliver what they promise.